

Iowa E911 Communications Council Meeting Thursday, July 13, 2017 West Des Moines City Council Chambers West Des Moines, Iowa

Call to Order

Chair Ray called the meeting to order at 9:02 a.m. A quorum was determined from the roll call as indicated below.

Roll Call Iowa Association of Public Safety		Representative	Attendance
Communications Officers (APCO) Secretary	altarnata	Sally Hall Cara Sorrells	Present
Iowa Chapter of the National Emergency	alternate	Cara Sorreils	
Number Association (NENA)	alta == ata	Rob Koppert Kirk Hundertmark	Present Excused
Iowa Geographic Information Council	alternate	Lawrence Hartpence	Present
Iowa State Sheriffs & Deputies Association (ISS	Alternate	vacant Robert Rotter	Excused
iowa State Sherins & Deputies Association (130	alternate	Dean Kruger	Excused
Iowa Peace Officers Association (IPO)	alternate	George Griffith Sandy Morris	Present Present
Iowa Professional Firefighters (IAPFF)	alternate	Mike S. Bryant	Present
Iowa Firefighters Association (IFA)	alternate	Doug Neys Mark Murphy	Present via phone
. , ,	alternate	Tom Berger	Excused
Iowa Emergency Managers Association (IEMA)			
Vice-Chairper		Bob Seivert	Excused
Iowa Department of Public Safety (IDPS)	alternate	Jo Duckworth	Present
Chairperson		Steven P. Ray	Present
·	alternate	Adam Buck	
Iowa Emergency Medical Services Association	(IEMSA)	Rob Dehnert	Excused
Iowa Telephone Association <15,000	alternate	Paul Andorf Jack DeAngelo	Excused Excused
	alternate	Pat Snyder	Present
Iowa Telephone Association >15,000		James Chambers	Excused
Cellular Providers	alternate	Wayne Johnson Steve Zimmer	Present Absent
	alternate	Bill Tortoriello	Excused
PCS Providers		Joe Sargent	Excused
Auditor of the State, Ex-Officio member	alternate	vacant Bernardo Granwehr	Absent
Staff:			
Blake DeRouchey, 911 Program Manager			Present
Samantha Brear, 911 Program Planner			Present

Guests:

Diane Sefrit, SCI Stephen Rodriquez, ICN Chris Maiers, ISICSB-SWIC Josh Humphrey, Iowa County EMA Brian Magdwell, Westcom Lori Riley, Perry PD Caitlin Jarzen, Iowa Communications Alliance Denny Denton, SCI/Adair County Tammy Rodriquez, ICN Brent Long, Polk County Sheriff's Office Andy Buffington, Hancock County 911 Michael Lauer, ICN Marcia Slycord, Pella PD Terry Brennan, RACOM Diana Richardson, RACOM Alice Fulk Wisner, Legislative Services Agency Terry, McClannahan, Dallas County Sheriff's Office Tracey L. Bearden, PCEMA
Jeff Andersen, Marion County EMA/911
Justin Conner, HSEMD

Guest present by teleconference:

Mike Kasper, Linn County Brenda Vande Voorde, Fayette County 911 Stacey Gross, GeoComm Amanda Roush, Story County 911 Shane Birch, TriTech

Introductions

Chair Ray welcomed everyone. Board members and those in attendance introduced themselves.

Approve the Minutes

Motion by Griffith, seconded by Koppert to approve the minutes of the June 8, 2017 meeting. All ayes. Motion passed.

Approve the Agenda

Motion by Koppert, seconded by Griffith to approve the agenda. All ayes. Motion passed.

State of Iowa Administrator Reports (Blake DeRouchey)

911 Program Financial Reports

There was no financial report since this is not the end of the quarter.

Program Update/NexGen 911 Update

Mr. DeRouchey – A Text to 911 map was distributed which showed the counties where Text to 911 is available. These are counties that have confirmed connectivity but may be at various stages of testing with their wireless providers. We currently have 62 PSAP that have Text to 911 available. Earlier in the month of June we did decide to extend the contract into mid-October. We project that we will have 98-99% of all PSAPs done at that point.

Brent Long – As of right now we are still not able to do Text to 911 in Polk County. We are still having issues with TCS. I don't know where the problem exactly is but so far they haven't been able to successfully get a text through to the PSAP.

Mr. DeRouchey – West and Comtech have been having ongoing conversations. Initially thought it was a trunk. The trunk has been turned back up and it seems to have resolved the issue. They are troubleshooting.

Mr. DeRouchey – We are in the last week of radio PSAs. Those should be coming to an end this week. That's not to say we won't run them again in the future. I have been looking at other methods of getting the word out there. The PSAPs should have received 50 copies of the two different flyers that were produced. This information is also available on the HSEMD website. You can also produce more if you need them. We are tentatively in talks with the governor's office about scheduling a press conference. Probably in the August timeframe to talk about the service. Not that we are quitting on the PSAs but using other options for messaging as well.

Mrs. Hall – Are there any other counties in the state that have turned up with other providers besides Verizon?

Mr. DeRouchey – I am not monitoring that but I do see the go lives come in from the other carriers. I know that US Cellular, AT&T and Sprint have turned up successfully in various counties. My message from the email in June is I am going to get the ball rolling. I'll let the know carrier that service is ready at your PSAP. They should be reaching out to the PSAP Contact directly to coordinate that testing. That is on the PSAPs to foster that along to make sure that happens. The quicker you can find a phone for that service the quicker that testing will go. The providers do have loaner phone available.

Mr. Koppert – Is it possible to get audio copies of the PSAs that were sent out so we can distribute to our local radio stations?

Mr. DeRouchey – I will check if there is anything with copyright and if not I will let you know.

Mr. DeRouchey – It is after July 1st so all of the legislative changes were effective on July 1st. I talked about this last month as well. The program legislative webinar that was done back in May is still available on the website. That covers those changes. One of those is the merging of the wireline and next gen wireless networks as well as the shared services environment. There is an RFP out on that. It is on the DAS bidding website. Because that RFP is out that is about all I can say on that matter. On October 2nd in conjunction with the APCO/NENA Conference Oct 3rd & 4th. At the same location as the Conference we will have the afternoon for a statewide program update. We are looking at doing two different sessions. One will be the 911 Program update session and a panel presentation for the other session addressing FAQ.

GIS Grants

Dubuque County – Request of \$15,000 to update the NG911 GIS date to maintain the 98% threshold. This includes road centerlines, address points, ESN zones, Fire and Ambulance districts and city boundaries.

Muscatine County – Request of \$15,000 to contract with the local GIS provider to continually update all GIS, MSAG and ALI data and configure into the CAD and mapping systems.

Decatur County – Request of \$7250.00 contract with GeoComm for software and GIS map data maintenance.

Bremer County – Request of \$3600.00. Contract with GeoComm for GIS Map data maintenance wireline layer maintenance of the NG911 required data layers.

Mr. DeRouchey – Bremer is pulling their application and will be submitting a new one next month. There will only be three to consider.

Motion by Rob Koppert, seconded by Wayne Johnson to recommend for approval all of the GIS grant applications with the exception of the Bremer County since this application was pulled. All ayes. Motion passed.

New 911 Council Logo

Item was tabled until next month.

Reports of Officers, Boards and Standing Committees

<u>Technical Advisory – open comments of interest from our technical/telecommunication partners</u> None

<u>Interoperability Governance Board – Iowa Statewide Interoperable Communications System Board</u> (ISICSB) – Chris Maiers

Mr. Maiers – FirstNet – The state has received the state plan for FirstNet. We had our meeting discussing the pros and cons of the document. It is a very lengthy document and detailed. Especially as far as network coverage and reliability and it also outlines the expansion of the network for 5 years from the date of adoption. The vetting process was very positive overall. There were some concerns expressed on pricing plans and they were not viewed to be as competitive is some ways as what is currently available for some of the vendors however those pricing plans are not final. They are subject to change by AT&T and FirstNet. The Review panel decided to vote in favor of the plan. That has been forwarded to ISICSB for action. We have also submitted some comments to the board regarding pricing. As far as how it relates to 911. My view point on that is we haven't even scratched the surface on what's going to be capable of the network at this point. A lot of people have ideas on how it can be applied immediately but I don't think we are going to know what we were are dealing with until maybe two or three years down the road. Assuming the ISICSB approves it, it will go to the Governor's Office for the final approval.

Mr. Bryant – Originally FirstNet was going to be for data only and now push to talk has been added. There have been some concerns expressed to me about the Mission Critical voice capability.

Mr. Maiers – That was covered first at the LEIN meeting in St Louis a couple of months ago. They mentioned adding push to talk. I asked the AT&T representative what were his thoughts on the relevance

of LMR going forward given that push to talk will be a part of FirstNet. He said to me that LMR is going to be relevant for the next 15 to 25 years. It kind of gets into the philosophy of total interoperability across the entire spectrum of emergency response. So we're going to have LMR and broadband. Some people may be using LMR and some Broadband and some both. There will be a way to interface so the usage is seamless. I attended a webinar for the After Action Report for super bowl where they used the LMR and broadband concurrently. The results were quite favorable. As far as Push to Talk goes it's probably coming.

SCIP process is ongoing. Thanks to the 911 people that participated.

We as a board have a policy very similar to your adoption of the NENA i3 standard to present to the ISICS Board today.

U.S. Dept. of Homeland Security-Office of Emergency Communications - Jim Lundsted Mr. Lundsted – No report.

Legislative Issues

None

Items for Discussion

Chair Ray – I would like to inform the council that next month will be the last meet that I will chair for this Council. I will be leaving state government at the end of next month and I have had a discussion with Vice Chair Seivert. My three year terms ends in December 2017. Vice Chair Seivert was agreeable to step in as acting Chair for September, October, November and December. That will give some time for the Council and members that are left to ponder whether they would like to throw their hat in for consideration to take over as Chair. You will have to consider who you want to takeover at that point. Note: January 2018 would be the time for regular election of officers.

Unfinished Business

None.

Travel Requests

Chair Ray – Sally did receive an email from Mark Murphy requesting the council to approve his travel to National APCO Conference in Denver next month. Motion by Rob Koppert, seconded by Sally Hall to approve Mark Murphy's travel. All ayes. Motion passed.

Business from the Floor / 911 Issues at the PSAPs

None

<u>Announcements</u>
The next meeting will be on Thursday, August 10, 2017 at 9:00 a.m. in the West Des Moines City Hall.

There being no further business Chair Ray adjourned the meeting at 9:25 a.m.

Respectfully submitted,

Sally Hall, Secretary