



National Emergency Number Association
Iowa Chapter



Iowa Chapter of the National Emergency Number Association

Conference Agenda

October 15, 2018 07:30 - 17:15

Holiday Inn Hotel

4800 Merle Hay Rd

Des Moines, IA 50322

TIME	EVENT
0730 – 0830	Registration
0730 – 0830	Breakfast Buffett
0830 – 0945	911 Customer Service: Takes Seconds, Saves Minutes
0945-1000	Morning Break
1000-1200	911 Customer Service: Takes Seconds, Saves Minutes
1200-1330	LUNCH/ NENA Business Meeting
1330-1430	911 Customer Service: Takes Seconds, Saves Minutes
1430-1500	Afternoon Break
1500-1715	911 Customer Service: Takes Seconds, Saves Minutes