



Spring Conference
March 19, 2018 07:00 - 16:30
Prairie Meadows Casino – Racetrack – Hotel
1 Prairie Meadows Drive
Altoona, Iowa 50009
www.prairiemeadows.com



The NENA day is March 19, 2018 with check in from 7:00 – 8:00 AM. Training will begin at 8:00 AM and conclude at 4:30 PM. Breakfast, lunch and breaks are included in the registration fee. The APCO conference is being held on March 20th. There is a separate registration. Reservations can be made at the Prairie Meadows Hotel by calling 515-957-3000 and mentioning APCO/ NENA or online using code 02252018NEN to receive the conference \$89 rate. The hotel cut-off date for the discount is February 21 so make your reservations soon. The cost for registration is \$95 for members and \$115 for non-members. NENA's deadline for conference registrations is March 2nd, 2018. Registration forms can be found at www.iowanena.org.

Topics to be covered this year will include:

- Statewide CAD, 911 call-taking, and Emergency Medical Dispatch protocols
- Enhanced data for 911 wireless calls.
- Iowa updates for 911 and Land Mobile Radio
- QA/QI program development and implementation
- Cybersecurity issues in the PSAP

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